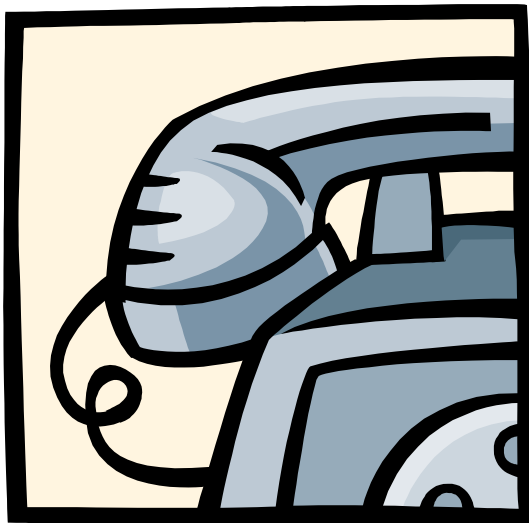

UTILITIES/SERVICES



**Duplin County constantly
strives to improve infrastructure
and public services.**

Electricity

Duplin County is supplied with electrical power by Progress Energy, Tri-County Electric Membership Corporation, Four County Electric Membership Corporation, and Jones-Onslow Electric Membership Corporation. Each of these companies should be contacted to retrieve utility rate schedules or cost analysis to meet your specific needs.

Water

Rural Service

Approximately 85% of the rural area is served by central water systems. Duplin County is committed to providing rural water service to every area in the county. In 1988, the County Commissioners adopted a master water system plan showing water line sizes, plus well and elevated tank locations for a countywide system. This plan has served as the basis for the design and construction of six district systems. Each district is a separate unit of government created with the county board of commissioners serving as the governing board of each district. Each district has received funding from USDA Rural Development to construct preliminary phases which, when interconnected, provide a county regional water system.

The county is divided into seven districts which are Districts A, B, D, E, F and G. District C, in the southeast portion of the county, is operated by the Chinquapin Water Association, a private non-profit corporation. All ten municipalities in the county operate public water systems and are interconnected with the county regional system. Also, four of the six Interstate 40 Interchanges now have access to water.

Source: Duplin County Water Department
Master plan map & water districts maps

Municipal Service

All ten municipalities in the county operate public water systems. Refer to CHART #1 for storage capabilities of each system.

Sewer

There are no public wastewater treatment facilities in the rural portions of the county. However, seven of the county's ten municipalities operate sewage disposal facilities. Please refer to CHART # 2 for treatment capabilities.

Water Service

2011

Description	Beulaville	Calypso	Faison	Greenevers	Kenansville	Magnolia	Rose Hill	Teachey	Wallace	Warsaw
Name of Treatment plant	Beulaville Treatment Plant	Calypso Treatment Plant	Faison Treatment Plant	Greenevers Treatment Plant	Kenansville Treatment Plant	Magnolia Treatment Plant	Rose Hill Treatment Plant	Buy's from Wallace	Wallace Treatment Plant	Warsaw Treatment Plant
Utility plant owned by	Town of Beulaville	Town of Calypso	Town of Faison	Town of Greenevers	Town of Kenansville	Town of Magnolia	Town of Rose Hill	Town of Wallace	Town of Wallace	Town of Warsaw
Plant location	Beulaville	Calypso	Faison	Greenevers	Kenansville	Magnolia	Rose Hill	Wallace	Wallace	Warsaw
Type of treatment	Chlorination	Chlorination-Filtration	PH Adj.(iron) Chlorination	Chlorination	Chlorination-Phosphates	Chlorination	Chlorination	Chlorination	Chlorination	Chlorination
Total capacity (GPD)	864,000	175,000	1,224,000	360,000	423,000	270,000	856,800	66,667	5,000,000	1,296,000
Average demand (GPD)	146,000	80,000	637,000	88,000	209,000	70,000	285,000	N/A	400,000	466,000
Peak demand (GPD)	250,000	98,000	965,000	129,000	337,000	118,000	377,634	N/A	500,000	701,000
Average excess capacity (GPD)	718,000	95,000	587,000	231,000	214,000	200,000	571,800	N/A	4,500,000	830,000
Expansion plans	Yes	Study in Progress	Yes	None	None	None	Yes	N/A	Improvements	None
Residential Rates: In Town										
Water connection/ tap fee: ¾" pipe	\$300.00	Contract Price	\$500.00	\$800.00	\$500.00	\$850.00	\$500.00	\$600.00	\$702.00	\$550.00
Water connection/ tap fee: 2" pipe	Contract Price	Contract Price	Contract Price	Contract Price	Contract Price	\$400.00	\$2,500.00	\$1,200.00	\$1,229.00	Contract Price
Out-of-town										
Water connection/ tap fee: ¾" pipe	\$300.00	Contract Price	\$150.00	\$800.00	\$750.00	\$850.00	\$500.00	\$800.00	\$1,473.00	\$1,100.00
Water connection/ tap fee: 2" pipe	Contract Price	Contract Price	Contract Price	Contract Price	Contract Price	\$1,100.00	\$2,500.00	\$1,400.00	\$2,577.00	Contract Price
Commercial Rates: In Town										
Water connection/ tap fee: ¾" pipe	\$300.00	Contract Price	\$500.00	\$800.00	\$500.00	\$850.00	\$500.00	\$600.00	Contract Price	Contract Price
Water connection/ tap fee: 2" pipe	Contract Price	Contract Price	\$2,250.00	Contract Price	Contract Price	\$1,100.00	\$2,500.00	\$1,200.00	Contract Price	Contract Price
Out-of-town										
Water connection/ tap fee: ¾" pipe	\$300.00	Contract Price	\$750.00	\$800.00	\$750.00	\$850.00	\$500.00	\$800.00	Contract Price	Contract Price
Water connection/ tap fee: 2" pipe	Contract Price	Contract Price	\$2,250.00	Contract Price	Contract Price	\$1,100.00	\$2,500.00	\$1,400.00	Contract Price	Contract Price

Sewer Service 2011 – 2012

Description	Beulaville	Calypso	Faison	Greenevers	Kenansville	Magnolia	Rose Hill	Teachey	Wallace	Warsaw
Name of Treatment Plant	Beulaville Treatment Plant	No Treatment Plant	Faison Treatment Plant	Sent to Wallace for Treatment	Kenansville Treatment Plant	Magnolia Treatment Plant	Rose Hill Treatment Plant	No Treatment Plant	Wallace Treatment Plant	Warsaw Treatment Plant
Utility plant Owned by	Town of Beulaville	N/A	Town of Faison	N/A	Town of Kenansville	Town of Magnolia	Town of Rose Hill	N/A	Town of Wallace	Town of Warsaw
Plant location	Beulaville	N/A	Faison	Wallace	Kenansville	Magnolia	Rose Hill	N/A	Wallace	Warsaw
Type of Treatment used	Activated Sludge Process	N/A	Chlorination-Spray Irrigation	N/A	Activated Sludge Aeration	Tertiary Beds and Activated Sludge	External/Air Activated Sludge	N/A	Tertiary Treatment	Activated Sludge Class II
Total capacity(GPD)	260,000	N/A	255,000	150,000	300,000	250,000	450,000	N/A	1,000,000	960,000
Average demand(GPD)	190,000	N/A	197,000	N/A	199,000	74,000	250,000	N/A	588,000	590,000
Peak demand (GPD)	405,000	N/A	477,000	N/A	359,000	127,000	300,000	N/A	1,500,000	1,131,000
Average excess Capacity (GPD)	70,000	N/A	0	N/A	101,000	176,000	200,000	N/A	412,000	370,000
Expansion plans	Yes	Yes	No	Yes	No	Yes	Yes	Yes	Yes	Yes
Residential Rates: In Town										
Sewer connection/ tap fee: 4" pipe	\$300.00	Contract Price	\$750.00	N/A	\$500.00	\$850.00	\$500.00	\$250.00	\$702.00	\$550.00
Sewer connection/ tap fee: 6" pipe	Contract Price	Contract Price	N/A	N/A	Contract Price	Contract Price	\$750.00	\$250.00	\$747.00	Contract Price
Out-of-town										
Sewer connection/ tap fee: 4" pipe	\$300.00	N/A	\$750.00	N/A	\$750.00	\$850.00	\$500.00	\$250.00	\$1,473.00	\$1,100
Sewer connection/ tap fee: 6" pipe	Contract Price	N/A	N/A	N/A	Contract Price	Contract Price	\$750.00	\$250.00	\$1,566.00	Contract Price
Commercial Rates: In Town										
Sewer connection/ tap fee: 4" pipe	\$300.00	Contract Price	\$750.00	N/A	\$500.00	\$850.00	\$500.00	\$250.00	Contract Price	Contract Price
Sewer connection/ tap fee: 6" pipe	Contract Price	Contract Price	N/A	N/A	Contract Price	Contract Price	\$750.00	\$250.00	Contract Price	Contract Price
Out-of-town										
Sewer connection/ tap fee: 4" pipe	\$300.00	N/A	\$750.00	N/A	\$750.00	\$850.00	\$500.00	\$250.00	Contract Price	Contract Price
Sewer connection/ tap fee: 6" pipe	Contract price	N/A	N/A	N/A	Contract Price	Contract Price	\$750.00	\$250.00	Contract Price	Contract Price

Water Rates
Duplin County Water Districts
2011-2012
Rates Effective July 1, 2011

Monthly Usage and Cost	Base – 2,000 Gallons	3,000 – 4,000 Gallons (per thousand)	5,000 – 6,000 Gallons (per thousand)	Over 6,000 Gallons (per thousand)	All over 106,000 Gallons (per thousand)
Residential Rates	\$23.00	\$ 3.50	\$ 3.75	\$ 4.00	N/A
Commercial Rates	\$30.00	\$ 5.00	\$ 4.00	\$ 3.00	\$ 2.00

OTHER FEES		
	<u>TAP FEE</u>	<u>METER DEPOSIT</u>
* 3/4 INCH TAP	\$ 750.00	\$ 100.00
* 1 INCH TAP	\$ 975.00	\$ 100.00
* LARGER THAN 1 INCH	Cost plus 20% with a \$1,500 minimum	\$ 100.00

Town of Beulaville

Effective July 1, 2011

Water Rates

- W: Water \$7.20 – ½ billing fee \$2.50 + rate of \$4.70
- O: Outside Town Water \$8.75 – ½ billing fee \$2.50 + rate of \$6.25
- S: Sewer \$11.15 – ½ billing fee \$2.50 + rate of \$8.65
- V: Inside Town Water Only \$9.70 – billing fee \$5.00 + rate of \$4.70
- X: Sewer Only \$13.65 – billing fee \$5.00 + rate of \$8.65
- Y: Outside Town Water Only \$11.25 – billing fee \$5.00 + rate of \$6.25
- Z: Double Users (W) \$9.70 – (2) ½ billing fees \$5.00 + rate of \$4.70

W – Water Only

O – Water & Sewer (sewer available in limited areas outside city limits)

S – Sewer Only

V – Town Water with Private Septic Tank

X – Well Water with Sewer

Y – Water Just Outside City Limits

Z – Double Users (residence plus business or shop on same land parcel)

(Note: All rates are per 1,000 gallons. Minimum bill is 1,000 gallons).

Town of Calypso
Effective July 1, 2011

Water Rates

In Town: \$11.30 for first 3,000 gallons and .00376 per gallon over 3,000

Out of Town: \$16.95 for first 3,000 gallons and .00565 per gallon over 3,000

Commercial: .00500 for every gallon

Water Deposit: \$175.00

Water Tap: CONTRACT PRICE

Sewer Rates

In Town: \$25.00 for first 3,000 gallons and .008333 per gallon over 3,000

Commercial: .0093 for every gallon

Sewer Tap: CONTRACT PRICE

Town of Faison

Effective July 1, 2011

Water Rates

Residential In Town:

First 3,000 gallons	\$ 22.50
3,001 and over	\$ 1.65 per 1,000

Residential Out of Town:

First 3,000 gallons	\$ 40.50
3,001 and over	\$ 3.00 per 1,000

Industrial Out of Town:

First 3,000 gallons	\$42.50
3,001 and over	\$ 3.15 per 1,000

Agriculture Irrigation:

First 3,000	\$ 50.50 (flat rate)
3,001 and over	\$ 4.50 per 1,000

Sewer Rates

Sewer Charge With Water Hook Up

*Based On Amount of Water Used

First 3,000 gallons of water	\$ 29.50
3,001 and over	\$ 4.00 per thousand

Sewer Only

Flat Rate	\$ 40.50
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Sewer Out of Town With Water:

*Based on Amount of Water Used

First 3,000 gallons of water	\$ 34.50
3,001 and over	\$ 5.55 per thousand

Town of Greenevers

Effective July 1, 2011

**Water Rates
(IN TOWN)**

<u>Amount Used</u>	<u>Charge</u>
0 – 2,000 gallons	\$ 12.00
2,001 – 4,000 gallons	\$ 0.75 per 1,000 gallons
4,001 – 6,000 gallons	\$ 1.00 per 1,000 gallons
6,001 +	\$ 1.25 per 1,000 gallons

Sewer Rates

<u>Amount Used</u>	<u>Charge</u>
0 – 2,000 gallons	\$ 10.50
2,001 +	\$ 5.25 per 1,000 gallons

**Water Rates
(OUT OF TOWN RATES)**

<u>Amount Used</u>	<u>Charge</u>
0	\$ 13.50
1 – 3,000 gallons	\$ 0.75 per 1,000 gallons
3,001 – 6,000 gallons	\$ 1.67 per 1,000 gallons
6,001 – 10,000 gallons	\$ 1.25 per 1,000 gallons
10,001 +	\$ 1.00 per 1,000 gallons

Town of Kenansville

Effective July 1, 2011

Water Rates

<u>Amount Used</u>	<u>Charge</u>
0 – 3,000 gallons	\$ 10.00 flat rate
4,000 + gallons	\$ 3.75 per 1,000 gallons

Sewer Rates

<u>Amount Used</u>	<u>Charge</u>
0 – 3,000 gallons	\$ 15.00 flat rate
4,000 – 10,000 gallons	\$ 3.75 per 1,000 gallons
11,000 – 50,000 gallons	\$ 4.00 per 1,000 gallons
51,000 + gallons	\$ 4.25 per 1,000 gallons

Town of Magnolia

Effective July 1, 2011

Water Rates

In Town:

0 – 1500 gallons

\$ 11.99

1,501 + gallons

\$ 4.58 per 1,000

Out of Town:

First 1,500 gallons

\$ 23.43

1,501+ gallons

\$ 9.15 per 1,000

In Town Water Deposit: \$130.00

Out of Town Water Deposit: \$260.00

Late Fee Assessed after the 5th: \$ 10.00

Reconnection Fee: \$ 40.00

Sewer Rates

In Town:

0 – 1,500

\$ 18.26

1,501+

\$ 6.88 per thousand

Out of Town:

0 – 1,500

\$ 36.52

1,501 +

\$ 13.73

Town of Rose Hill

Effective July 1, 2011

Water Rates

In Town:

Fixed Monthly Charge (no usage)	\$ 18.85
First 10,000 gallons	\$ 2.09 per 1,000
Next 15,000 gallons	\$ 2.39 per 1,000
Over 25,000 gallons	\$ 2.70 per 1,000

Out of Town:

Fixed Monthly Charge (no usage)	\$ 35.34
First 10,000 gallons	\$ 3.92 per 1,000
Next 15,000 gallons	\$ 4.48 per 1,000
Over 25,000 gallons	\$ 5.06 per 1,000

Sewer Rates

In Town:

Fixed Monthly Charge (no usage)	\$ 14.00
Charge per thousand gallons	\$ 4.00 per thousand

Out of Town:

Fixed Monthly Charge (no usage)	\$ 28.00
Charge per thousand gallons	\$ 8.00 per thousand

Town of Teachey

Effective July 1, 2011

Water Rates

In Town:

0 - 1,000 gallons	\$ 14.00
1,001 – 3,000 gallons	\$ 4.25 per 1,000
3,001 – 6,000 gallons	\$ 4.60 per 1,000
6,001 – 10,000 gallons	\$ 4.75 per 1,000
10,001 – 20,000 gallons	\$ 5.00 per 1,000
OVER 20,000 gallons	\$ 5.25 per 1,000

Out of Town:

0 - 1,000 gallons	\$ 19.00
1,001 – 3,000 gallons	\$ 4.25 per 1,000
3,001 – 6,000 gallons	\$ 4.60 per 1,000
6,001 – 10,000 gallons	\$ 4.75 per 1,000
10,001 – 20,000 gallons	\$ 5.00 per 1,000
OVER 20,000 gallons	\$ 5.25 per 1,000

Sewer Rates

In Town:

0 - 3,000 gallons	\$ 25.00
3,001+ gallons	\$ 3.50 per thousand

Out of Town:

0 - 3,000 gallons	\$ 38.00
3,001+ gallons	\$ 4.75 per thousand

**Teachey sends sewer to Wallace. We charge \$250.00 to inspect a sewer hook-up.
The customer is responsible to install the sewer.

Town of Wallace

Effective July 1, 2011

Water Rates

In Town Water Rates:

¾"	\$11.67	.58 per 1,000 gallons
1"	\$32.75	.31 per 1,000 gallons
1 ½"	\$65.51	.36 per 1,000 gallons
2"	\$103.72	.36 per 1,000 gallons
3"	\$196.32	.36 per 1,000 gallons
4"	\$326.48	.36 per 1,000 gallons
6"	\$652.96	.36 per 1,000 gallons
8"	\$ 1,176.60	.36 per 1,000 gallons

Out of Town Water Rates:

¾"	\$19.09	.87 per 1,000 gallons
1"	\$51.89	.46 per 1,000 gallons
1 ½"	\$102.58	1.01 per 1,000 gallons
2"	\$163.71	1.01 per 1,000 gallons
3"	\$309.52	1.01 per 1,000 gallons
4"	\$514.10	1.01 per 1,000 gallons
6"	\$1,028.20	1.01 per 1,000 gallons
8"	\$1,850.00	1.01 per 1,000 gallons

Sewer Rates

In Town Sewer Rates:

¾"	\$18.21	2.50 per 1,000 gallons
1"	\$47.47	2.41 per 1,000 gallons
1 ½"	\$94.45	2.41 per 1,000 gallons
2"	\$150.52	2.41 per 1,000 gallons
3"	\$281.96	2.41 per 1,000 gallons
4"	\$348.74	2.41 per 1,000 gallons
6"	\$501.38	2.41 per 1,000 gallons
8"	\$521.52	2.41 per 1,000 gallons

Out of Town Sewer Rates:

¾"	\$27.81	3.78 per 1,000 gallons
1"	\$74.41	3.78 per 1,000 gallons
1 ½"	\$147.34	3.78 per 1,000 gallons
2"	\$235.32	3.78 per 1,000 gallons
3"	\$443.08	3.78 per 1,000 gallons
4"	\$548.02	3.78 per 1,000 gallons
6"	\$820.44	3.78 per 1,000 gallons

Municipal Bulk Water Rate \$1.67 per 1,000 gallons
 Municipal Bulk Sewer Rate \$2.52 per 1,000 gallons
 Duplin County Sewer Rate \$2.52 per 1,000 gallons

Town of Warsaw

Effective July 1, 2011

Water Rates

In Town:

First 2,000 gallons	\$ 11.00
Over 2,000 gallons	\$ 2.75 per 1,000 gallons

Out of Town:

First 2,000 gallons	\$ 22.00
Over 2,000 gallons	\$ 5.50 per 1,000 gallons

Sewer Rates

In Town:

First 2,000 gallons	\$ 14.00
Over 2,000 gallons	\$ 5.50 per 1,000 gallons

Out of Town:

First 2,000 gallons	\$ 28.00
Over 2,000 gallons	\$ 11.00 per 1,000 gallons

Water tap ¾" (inside town limits) - \$550.00
 Water tap ¾" (outside town limits) - \$1,100.00
 Sewer tap 4" (inside town limits) - \$550.00
 Sewer tap 4" (outside town limits) - \$1,100.00
 Farm water \$6.00 per 1,000 gallons

***Water Deposit* \$80.00 (per account)**

***Late Fee* \$15.00 (After 15th)**

***Disconnect/Reconnect Fee* \$50.00 (On 26th)**

Entire balance must be paid before service is restored

Natural Gas

Piedmont Natural Gas Corporation has completed construction of 38 miles of 8-inch distribution pipeline, extending from Mount Olive (Wayne County) through Duplin County to Jacksonville (Onslow County). Natural gas is accessible to the towns of Calypso, Faison, Warsaw, Kenansville, and Beulaville.

Communications

Telephone service is provided in Duplin County by AT & T, CenturyLink and Star Telephone Membership Corporation and eight wireless telephone providers. Enhanced telephone services such as call forwarding, call waiting, conference calling, caller identification, and voicemail are available.

Duplin County provides countywide Enhanced 911 service and houses the primary public safety answering point. Enhanced 911 assigns incremental physical addresses and provides the location and phone number for the majority of emergency calls, enabling quicker response from emergency services.

Internet Service

AT & T provides DSL access in some areas served by the Mount Olive exchange. CenturyLink provides DSL access to Beulaville (41%), Faison (85%), Kenansville (69%), Rose Hill (37%) Wallace (65%), Warsaw (74%) exchanges and the area served by the Pink Hill (32%) exchange. The areas of Duplin County served by the Moss Hill and Richlands exchanges do not have DSL access. Star Telephone Membership Corporation provides DSL service to the southwestern corner of Duplin County.

Interstar (www.intrstar.net) provides high-speed wireless Internet access in areas of Duplin County.

Source: e-NC Authority
www.e-nc.org

Media

Radio

Numerous AM and FM radio broadcasts are received in Duplin County. The following stations, located in Duplin County, specialize in local coverage:

<u>Station</u>	<u>Frequency</u>	<u>Location</u>
WZKB	94.3 FM	Wallace
WEGG	710 AM	Rose Hill
WZUP	104.7 FM	Rose Hill

Network Television

The following network television stations serve Duplin County:

<u>Station</u>	<u>Channel</u>	<u>Location</u>	<u>Network</u>	<u>Station</u>	<u>Channel</u>	<u>Location</u>	<u>Network</u>
WWAY	3	Wilmington	ABC	WNCT	9	Greenville	CBS
WRAL	5	Raleigh	CBS	WTVD	11	Durham	ABC
WECT	6	Wilmington	NBC	WCTI	12	New Bern	ABC
WITN	7	Washington	NBC	WUNM	19	Jacksonville	Public

Cable Television

Charter Communications has the cable TV franchise for Duplin County. Cable television is available to residents in and around all towns in the county except Greenevers.

Newspapers

THE DUPLIN TIMES
P. O. Box 69
Kenansville, NC 28349
Phone: (910) 296-0239

THE WALLACE ENTERPRISE
P. O. Box 699
Wallace, NC 28466-0699
Phone: (910) 285-3178

THE WARSAW-FAISON NEWS
P. O. Box 699
Wallace, NC 28466-0699
Phone: (910) 285-3178

MOUNT OLIVE TRIBUNE
P. O. Box 1039
Mount Olive, NC 28365
Phone: (919) 658-9456

SAMPSON INDEPENDENT
P. O. Box 89
Clinton, NC 28328-0110
Phone: (910) 592-8137

GOLDSBORO NEWS ARGUS
P. O. Box 10629
Goldsboro, NC 27532
Phone: (919) 778-2211

WILMINGTON MORNING STAR
P. O. Box 840
Wilmington, NC 28402-0840
Phone: (910) 343-2000

JACKSONVILLE DAILY NEWS
P. O. Box 196
Jacksonville, NC 28541-0196
Phone: (910) 353-1171

Fire Protection

Duplin County is served by 24 Volunteer Fire Departments. Also, 4 departments located in neighboring counties provide protection in Duplin County. Over 700 volunteers staff the fire departments. There are no paid fire fighters. The fire departments are coordinated by the County Emergency Services Coordinator. Residents of several communities have voted to create special “fire tax districts” to impose an additional tax on their property to help fund their local volunteer fire departments. Following is a summary of fire taxes by fire district:

<u>FIRE DISTRICT</u>	<u>FIRE TAX</u>
East Duplin	\$.0458
Glisson (Pleasant Grove)	\$.0650
Sarecta	\$.0550
Oak Wolfe	\$.0500
Albertson	\$.0750
Stacey Britt (Warsaw)	\$.0630
Franklin (Harrells)	\$.0800
Northeast Fire District	\$.0400

These assessments are in addition to the base tax and are expressed as per \$100 valuation. All other volunteer fire departments are funded by county and private contributions and fund drives.

Duplin County Telephone Service Area Map Here

Map link located in the Table of Contents

Duplin County Fire Tax District Map

Map link located in the Table of Contents

Duplin County Electric Service Areas

Map link located in the Table of Contents

Duplin County Water District Map

Map link located in the Table of Contents