



DUPLIN COUNTY EMERGENCY MEDICAL SERVICES

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Temporary Operational Changes to Ensure Paramedic Coverage in Duplin County

Effective Immediately, temporary operational adjustments are being implemented in response to current staffing shortages. These changes are crucial to ensure consistent paramedic level coverage across our county, prioritizing the safety and well-being of all individuals in need of emergency medical services.

Under normal operations, we deploy eight ambulances staffed at the paramedic level throughout Duplin County. However, due to staffing challenges, we must adapt our approach temporarily.

Current Adjustments:

- **Medic 1 in Warsaw will be staffed at the Advanced Intermediate (AEMT) level. Medic 1 in cases requiring paramedic intervention, the nearest available paramedic will be dispatched alongside Medic 1, based on Emergency Medical Dispatch (EMD) criteria or the discretion of the on-site AEMT.**
- **Warsaw was chosen due to the proximity of supervisor or EMS administration response to Medic 1 for Paramedic level treatment.**
- **Medic 8 in Kenansville will be staffed with PRN employees or full-time employees opting for overtime shifts, with staffing levels contingent upon personnel availability.**

We would like to emphasize that our AEMTs are certified to provide life saving techniques to maximize public safety and well-being. If needed AEMTs are authorized to transport patients without delay. Other counties have successfully implemented similar measures—ensuring adequate paramedic coverage to address staffing challenges across North Carolina and the United States.

Duplin County Emergency Medical Services is closely monitoring this situation and will adjust our approach as necessary. *Your safety and well-being is our top priorities.* We appreciate your understanding and cooperation as we navigate through these temporary changes.

Respectfully,

Brandon McMahan
EMS Director

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