



## NC MedAssist Over the Counter Medicine Program Homebound Process

NC MedAssist tries to eliminate the barriers for **homebound participants** who would like to participate in a scheduled Over the Counter Medicine Give Away Day by providing a process to pre-select Over the Counter (OTC) Medicine items and packaged them for pickup by a homebound coordinator.

### To be considered homebound, individuals must meet the following criteria:

- Participants must be **physically** unable to attend a scheduled OTC Medicine Give Away Day.
- Participants that live in an assisted living facility BUT have no access to transportation and cannot send a representative on their behalf.

### Prior to the scheduled OTC Give Away Day:

- NC MedAssist will provide an abbreviated OTC medicine sheet to the homebound coordinator at least 2-3 day prior to the event.
- Homebound Coordinator will distribute the abbreviated medicine list to their homebound participant(s).
- Homebound Coordinator instructs the homebound participant to make their medicine selections according to the instructions on the abbreviated medicine list.
- Homebound Coordinator collects the completed medicine sheets and turns them into a NC MedAssist staff person at least one day prior to the scheduled event.
  - *Sheets can be returned in person to Diana Romero or mailed to 4428 Taggart Creek Road, Suite 101, Charlotte, NC 28208.*

### 'Day Of' the OTC Give Away:

- NC MedAssist volunteers will 'shop' for homebound participants. Bags will be labeled with the first and last name of the participants.
  - *Please note: Items are available on a first come, first serve basis. Volunteers will try their best to pick exactly what the homebound participant selected.*
- Completed bags will be ready for pick up **by 1:30 pm** on the scheduled OTC Give Away. Homebound Coordinators need to report to Volunteer Check-In to pick up their bags.