



Senior Services



NC DEPARTMENT OF
INSURANCE
SENIORS' HEALTH INSURANCE
INFORMATION PROGRAM

In the summer heat, we long for the cool, fall weather. As fall approaches, so does the time come to evaluate your prescription drug plan and see what's new for 2025.

The Senior's Health Insurance Information Program (SHIIP) offers free, unbiased information about Medicare and can assist with enrollment and subsidy applications that could save you money.

Medicare Open Enrollment Period
October 15 – December 7, 2024
Changes will become effective January 1, 2025

Medicare Part A., B., C., & D., Appointment Schedule

Duplin County Senior Services is receiving counseling requests for appointments for Medicare Part A., B., C., & D., assistance with Social Security, and Medicare Fraud. The senior center provides a variety of services and activities daily in addition to the (SHIIP) program. In an effort to better serve seniors and coordinate staff and volunteers, please refer to the following information:

- We request that seniors call 910-296-2140 to schedule an appointment with a trained SHIIP Counselor. Be prepared to give your name, phone number, and the nature of your request. In return, you will receive an appointment to meet with a trained counselor. If you are unable to keep the scheduled appointment, please call back and reschedule for another time slot. Although we try to accommodate a walk-in client, there are times we are not able to accommodate.
- Prior to the appointment or at the beginning of the session, seniors will be asked to complete a brief registration and provide a list of medicines, or bring in medication bottles.
- Appointments are generally scheduled on Tuesday or Thursday (except during open enrollment time frame October 15 – December 7 each year).

In addition, listed below you may call the toll free number:
SHIIP Call Center – 1-855-408-1212;
Monday – Friday (8:00 a.m.-5:00 p.m.)

9/3/2024